

Return Consignment – Please add to return.



Returns can only be processed with a completed form and a copy of, or reference to, the dot-spot delivery note / invoice.

Claim to:

Company / Adress / Stamp / Contact

dot-spot GmbH & Co. KG
 Industriestrasse 1a
 D-90592 Schwarzenbruck

reklamation@dot-spot.de

Date: _____

Our RMA no.: _____ (Please indicate if existing.)

Your RMA no.: _____

| Article no. | Description | Quantity | Delivery Receipt / Invoice dot-spot | Remark / Description to defect |
|-------------|-------------|----------|-------------------------------------|--------------------------------|
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Reason of return

False delivery / False order

Defect / Functionless

Claim

Result of return

Credit

Replacement delivery

Approach

Maintenance

Return

Estimate

Please note – excerpt from our general terms and conditions

3.5 Return of delivered goods is possible by prior arrangement within 4 weeks after receipt with 20% take-back costs. Special productions are excluded from return. The prerequisite for returning goods is that the article is in the original packaging and is unused, clean and complete.

In the contact data above, please note an E-mail address and telephone number at which we can contact you to inform you about the status of your return shipment.

NOTE: Please do NOT return the goods FREIGHT COLLECT, as freight collect returns cannot be accepted, without exception, due to organisational reasons.